

## **THE EDUCATION SYSTEM IN THE COMMERCIAL SECURITY INDUSTRY IN THE CZECH REPUBLIC**

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### **ABSTRACT**

In the absence of legal regulation of the business of private security services, the activities of the security of property and persons regulated professions for which there are rules demonstrating proficiency entrepreneurs and their employees. For the operation of these services are required business licenses for licensed trades and successful passing of an examination of proficiency for each professional qualification.

### **Key words:**

Commercial security, property protection and security, detective activities

## **1 INTRODUCTION**

Czech Republic, as perhaps the only country in the European Union does not have a law that would comprehensively regulate proceedings in commercial security. On the one hand, this situation is seen as a particular example, because it is a business that should not be constrained by other actors, especially actors in the field of executive power, on the other hand is the fact that most of the employees of the security services is very low qualifications which is reflected in the fact that staff salaries are on the lower end of the wage curves.

Despite these and other problems in connection with the activities of private security services and performance trade private detective was recently made a number of changes in this area.

The amendment to the Trade Act in the area of security services, which came into effect on 1 January 2009, modified the conditions of doing business in the field of security guards and services in the field of private detectives. Given that earlier adaptation of the contents of individual trades was contained in the Government, it can be assumed that the adjustment made by the Small Business Act, a superior rule of law will contribute to the improvement and higher social status of the activity.

Great development of SBS finally occurred after the fall of the regime, from the early 90s. Regarding the legal basis their activities in 1991 was indeed canceled the decree of the Federal Ministry of the Interior, but, a new trade law, which ranked

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among the licensed trade and "service Private Eyes", undertakings providing security of property and person "later referred to as" security of property and persons "later" provision of technical services for persons and property, and created a new legal basis for this kind of business. At the same time, however, since 1992 has been mooted introduction of special treatment for SBS area, made a separate the law. However, these efforts still successful end there. The last attempt to create such a special act we've seen in the spring of 2011; In June 2011, but was terminated interdepartmental comment procedure and further noticeable development we have not much time. According to information from the Ministry of Interior of the bill still "working hard" and sent to the Government planned to 31. 12. 2012.

The amendment itself ŽŽ are newly specified conditions for security and private detective services, which refers to the fact that the required professional competence for these trades, inter alia, evidenced by a certificate of professional qualifications for the relevant work activities, which will be issued by an authorized body established under special regulations of the Ministry of Education, Youth and Sports. This is actually the accreditation process based on the authorization by the Ministry of the Interior.

Other conditions set implementing decree of the Ministry of Interior no. 16/2009 Coll. On the content and scope of qualifications for indivi-security and services of a private detective. The decree is published in Volume no. 6 of the Collection of Laws of the Czech Republic, which was distributed on January 16, 2009 and came into force on its publication in the Official Gazette.

The content of the ordinance is to establish the conditions for the acquisition of competence to operate a licensed trade security guards and licensed trade services of private detectives and become proficient employees entrepreneur operating a licensed trade security guards or licensed trade services of private investigators, as well as the method of implementation proficiency tests to acquire professional qualifications for the above activities and the content of the test.

The condition for obtaining such expertise is to create a qualification standard, which consists of the proficiency and the development of criteria and method of evaluation.

The national system of qualifications for the licensed trade

- a) Guarding property and persons and
- b) Service private detectives

Established qualification standards with effect from June 19, 2009 as follows:

**Ad a)** The guard (code 68-008-E) where for competence implies training of at least 20 hours and those followed by an examination before a three-member expert committee composed of authorized people.

Training content is primarily:

- Implementation of protection and security of persons and property
- Manipulating the technical security systems
- The application of the principles of interaction with the integrated rescue system, especially the police and defined entities
- Application of the legal basis of security activities
- Control of persons and vehicles at gates and gates
- Control the activities of guarded objects

- Surveillance of buildings and public spaces
- Manipulating the technical security systems
- The application of the principles of interaction with the integrated rescue system, especially the police and defined entities
- Application of the legal basis of security activities
- Control of persons and vehicles at gates and gates
- Control the activities of guarded objects
- Surveillance of buildings and public spaces
- Implementing simple actions to ensure and restore security and reduce the loss of property and human health
- The use of physical security funds
- Documentation of surveillance, controls and services provided

**Ad b)** Detective Trainee (code 68-009-M), where to obtain proficiency training is expected to at least 20 the hours, followed by an examination before a three-member expert committee of authorized persons.

The content of the training is primarily:

- Orientation in the basic legal standards and provisions with emphasis on safety legal issues and the protection of personal data
- Readiness to apply the basic forms and methods of private detective work and for their practical implementation
- Principles of operation and control of basic resources and aids private detective activities
- Documenting and evaluating information, their registration and preparation for handover client
- Readiness to use informatics

From the evaluation standard then shows the extent of the requirements and evaluation criteria in the form written, oral and practical examination.

In both the above-mentioned tests conducted written exam, which takes the form of test questions are randomly generated from a set of questions, which is an examination board available on a data carrier. Test results validate the test board, as well as oral and practical exam, which is designed to address particular situations.

The final evaluation carried out the examination committee, which evaluates the fulfillment of the professional competence and conduct and outcome of the tests and entered into the record during the test.

A candidate who satisfies the conditions set out in the criteria and method of evaluation is evaluated so that the Commission issues a final rating of "pass". Otherwise, the sound rating of "failed", while the evaluation is carried out by means of voting members of the commission and the result is then communicated to the applicant's chairman of the commission.

The test is performed on the basis of a written application, an applicant for consideration, preparation time is 20 minutes, with a written exam can take up to 45 minutes and oral and practical exam, which follows up on her then 30 minutes.

An applicant who passed the exam, the authorized person shall issue a certificate of professional qualification, among other things, must include the

registration number of the certificate and the name of the appropriate scope of business activities for which the certificate of professional qualification is issued.

The decision to grant accreditation from the Ministry of Education, Youth and Sports of the organization is authorized in accordance with § 108 Para. 2 Act no. 435/2004 Coll., On Employment, as amended, and Decree no. 524/2004 Coll. providing retraining applicants and applicants for employment.

The original intention in terms of certificate was that this certificate will be valid for five years since its release.

Not very happy with the procedure, which is unfortunately still often applied in the process of normative regulations, ie. So, limpet, a renewal of a certificate for 10 years.

Other professional qualifications have been established licensed trades:

The handler safety services, Code: 68-001-H qualification standard:

- a) Demonstrate knowledge of ethnology dog and explain the difference between animal tame and domesticated
  - b) Explain the concept of instinctive conduct of the dog, as arises importance for the survival of the individual and cite two examples
  - c) Explain the concept of conditioned response (behavior) dog, as arises importance for the survival of the individual and cite two examples
  - d) Explain the concept of habituation (loose translation - adapting) the importance to the survival of individuals for training a dog, to cite two examples
  - e) Divide dogs by type of higher nervous activity into four groups (distribution by IP Pavlova), each type simple way to characterize and explain the appropriateness of different types of dogs for guard duty
  - f) Describe the expression f (threat) confident aggressive dog ready to attack (describe position, ruff, the position of the ears, tail, revealing teeth, view dog, sound speech)
  - g) Describe the expression (threat) dog for aggressive behavior, which is caused by a sense of danger and fear of the dog (describe position, ruff, the position of the ears, tail, revealing teeth, view dog, sound speech)
  - h) Describe the expression obeying dog (especially in active and passive subordination) - describe the attitude, the movement of the dog, the position of the ears, tail, facial expressions, audible speech specify the territorial negotiations dog, the reason for this behavior, speech, application and use of security service
  - i) Describe the defensive reaction of the dog - especially active (escape, attack) and especially passive, explain the reason for this behavior and explain the use of active defense reaction of the dog in the direct attack on the dog and handler
  - j) Shall be determined by lot three of the criteria that the applicant meets the test
- Orientation in laws and regulations relating to the possession, training and using dogs to protect the health and property of persons:

- a) In your own words and explain to § 1 para. 1 of Act no. 409/2008 Coll., on protection of animals against cruelty
- b) In your own words explain § 4 para. 1, letter a), b), d), h), s) of Act no. 409/2008 Coll., on protection of animals against cruelty. In connection with § 4 para. 1 letter a) to add § 4 par. 3

- c) In your own words explain to § 28 of the Criminal Code no. 40/2009 Coll. (destitution)
- d) Cite wording of § 29 of the Penal Code no. 40/2009 Coll. (necessary defense) and explain
- e) Introduce the main principles of health and safety in the use of a dog to protect the health and property of persons your own words, explain to § 76 paragraph detention of a person suspected. 2) of the Criminal Code (limiting personal freedom) and give a practical example of the application of this section during guard duty

Practical demonstration of dog training - defense handler:

- a) Demonstrate field screening - dog on command handler runs once to the right and once to the left side of the axis handler procedure will be withdrawn at least twenty steps and examine shelter
- b) Demonstrate finding and exposure (mark) hidden person - male finds a hidden person and place indicates persistent barking
- c) Demonstrate guarding suspects during the tour - dog lies at a distance of about five steps from the suspects handler inspecting whether the suspected person does not carry a concealed weapon, the dog controls the behavior of suspects and perpetrators of the attack on the handler is ready to effectively prevent infestation handler
- d) Demonstrate defense dog handler - Dribbling dog handler effective help in averting an attack perpetrators
- e) Demonstrate escorting suspects - handler with a dog accompanied the suspect to the designated place and forwarded to the responsible person. Handler escorts a suspect so. Rear escort - goes for a suspect in a distance of about five paces, the dog is kept in the left leg handler and is ready to defend effectively.

## **2 A WORKER SUPERVISION CENTER CODE: 68-003-H QUALIFICATION STANDARD**

Maintenance of technical security systems oriented to the receiving device and evaluation of signals from security systems:

- a) Describe the principles and design, use and operation of technical security systems with a focus on the receiving device
- b) Evaluate signals from security systems in the monitoring center
- c) Describe the principles of protection of personal data when processing and evaluation of technical security systems
- d) Describe the principles of protection of information received in the monitoring center

It must meet all the criteria.

- a) Applying the principles of co-operation with the integrated rescue system, especially with the police and defined entities and characterize the principles of cooperation with the police and municipal police operation at the monitoring center under the applicable provisions of the relevant laws
- b) characterize the principle of consultation with the fire units, ambulance and emergency services in averting damage to property and the health of persons

under the provisions of the relevant laws in the operation of the monitoring center, state emergency telephone numbers  
It must meet both criteria.

### **3 THE HEAD DETECTIVE CODE: 68-002-T QUALIFICATION STANDARD**

The Head Detective Code: 68-002-T qualification standard:

- a) Applying legal standards with an emphasis on safety and legal issues of privacy and understand the constitutional law with an emphasis on the activities of the private detective services
- b) Apply the civil and commercial law with an emphasis on typical contractual relations in the private detective business
- c) Apply trade law, labor law and tax law
- d) Apply criminal law and criminal procedure, administrative law and administrative procedure, with an emphasis on Administrative Offences and the Law on Weapons and Ammunition
- e) Apply the Law on Free Access to Information Act and the Data Protection To understand the Act on the Czech Police and municipal police and explain its use in the performance of work

It must meet all the criteria.

### **4 CONCLUSION**

The introduction of mandatory training and testing personnel security agencies and private detectives over its positives also has its practical shortcomings. The number of employees in these services range from sober estimate of 50,000 workers. It raises the question whether it is possible for persons authorized to handle such numbers of people to train and test and it is necessary to consider the economic impact on businesses in this field and especially during the current economic crisis.

Another unresolved issue so far is just the extension of both for authorization and even its own accreditation. Granting authorization is for a period of five years and accreditation for three years.

Furthermore, the logical question arises whether it would be appropriate to amend that part of the evaluation standard, which deals with the need three-member examination committee comprised of the authorized persons. When the change would have occurred to speed up the learning process, but mainly, this cycle was operational and considerably cheaper.

### **RESOURCES**

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Článok recenzovali dvaja nezávislí recenzenti.